

ANNMARIE NICELY, PHD

Associate Professor

School of Hospitality & Tourism Management

College of Health & Human Sciences

Purdue University

West Lafayette, IN

765-494-4740 (office)

765-494-4740 (fax)

LinkedIn: <https://www.linkedin.com/in/annmarie-nicely-55496362/>

Email: ajnicely@purdue.edu

EDUCATION

PhD, Human Environmental Sciences (specializing in Hospitality Administration), Oklahoma State University, Stillwater, Oklahoma (2009)

MSc, Hotel and Foodservice Management, Florida International University, North Miami, Florida (1998)

BSc, Hotel Management, University of the West Indies, Mona, St. Andrew, Jamaica (1993)

ACADEMIC APPOINTMENTS

Associate Professor, School of Hospitality and Tourism Administration, Purdue University, West Lafayette, Indiana, U.S.A. (August 2016 – present)

Assistant Professor, School of Hospitality and Tourism Administration, Purdue University, West Lafayette, Indiana, U.S.A. (August 2010 – July 2016)

Post-Doctoral Student, School of Hotel and Restaurant Administration, Oklahoma State University, Oklahoma, U.S.A. (January 2010 – April 2010)

Graduate Assistant (Teaching & Research), School of Hotel and Restaurant Administration, Oklahoma State University, Oklahoma, U.S.A. (August 2005 – December 2009)

Lecturer, School of Hospitality and Tourism Management, University of Technology, Jamaica, St. Andrew, Jamaica (September 1993 – August 2005)

RESEARCH

Research Interest: Learning and human performance in tourism communities (in particular *visitor harassment) and hospitality business

[^Student co-authors/collaborators]

Journal Articles – Refereed (Selected)

1. Singh, S., Nicely, A., Day, J. and Cai, L. & (2022). Marketing messages for post-pandemic destination recovery- A Delphi study. *Journal of Destination Marketing & Management*. 23
2. *Nicely, A. (2021). Reducing visitor harassment in markets: Eight ideas for confirmation. *Journal of Tourism Quarterly*. 3(3), 139-148.
3. *Nicely, A., Singh, S. ^Zhu, D., ^Yoo, S. (2021). Important sub-streams for future visitor (trader) harassment research. *International Journal of Culture, Tourism and Hospitality Research*. 15(20) 218-226
4. *Nicely, A., ^Singh, S. & ^Zhu, D. (2020). Visitor (trader) harassment further explained. *Journal of Quality Assurance in Hospitality & Tourism (online)*
5. *Nicely, A. (2020). Why micro-traders harass visitors: A review of literature. *Tourism Culture and Communication*. 20(4), 163-174

6. ***Nicely, A.** (2020). Minimizing the negative effects of visitor harassment: A look at Jamaica. *Journal of Hospitality and Tourism Administration*.
7. ***Nicely, A.** & ^Armadita, F. (2020). Type of repeat visitors most sensitive to micro-trader harassment. *Current Issues in Tourism*. 23(2), 164-174
8. ***Nicely, A.** & ^Mohd Ghazali, R. (2019). Music and emotions links to visitor harassment: A look at Jamaica. *Tourism Review*. 74(3), 371-384
9. ***Nicely, A.** & ^Armadita, F. (2018). Sympathy and loyalty intention after visitor harassment. *International Journal of Culture, Tourism and Hospitality Research*. 12(1), 47-58
10. **Nicely, A.** (2018). Type of work experience important for hotel managers' success: Focus versus variety. *Journal of Quality Assurance in Hospitality and Tourism*. 19(1), 83-90
11. **Nicely, A.** & Palakurthi, R. (2018). Organizational culture requirements for high levels of knowledge usage from learning activities among hotel managers. *International Journal of Hospitality and Tourism Administration*. 19(1), 1-25
12. La Lopa, M., Wray, M. & **Nicely, A.** (2018). Effects of cooperative learning on Chinese students performing a formal table setting for American style service. *Journal of Foodservice Business*. 21(3), 297-314
13. ***Nicely, A.** & ^Armadita, F. (2017). How resilient are repeat visitors to trader harassment? *Tourism Management Perspectives*. 23 July 2017, 154-156.
14. ***Nicely, A.** & ^Mohd Ghazali, R. (2017). Mitigating aggressive small trade at tourist destinations through cognitive restructuring. *International Journal of Hospitality and Tourism Administration*. 18(2), 171-194
15. ***Nicely, A.** (2015). Reversing visitor harassment through deliberate intelligence building strategies. *Tourism Culture and Communication Journal*. 15(2), 121-139
16. ***Nicely, A.,** Day, J., Sydnor, S. & ^Mohd Ghazali, R. (2015). Sustainably changing small traders' harassment behaviors - A theoretical framework. *Tourism Management*. 47, 273-285
17. ***Nicely, A.** & Sydnor, S. (2015). Rural tourism development: Tackling a culture of local nonparticipation in a post-slavery society. *Journal of Travel Research*. 54(6), 717-729
18. **Nicely, A.** (2015). Networking choices: How hotel managers can significantly improve their learning from networking. *Journal of Business and Hotel Management*. 2(1)
19. **Nicely, A.** & Tang, H. (2015). From tertiary education to innovate at work: What is really important for hotel managers? *International Journal of Hospitality Management*. 51, 135-137
20. ***Nicely, A.** & ^Mohd Ghazali, R. (2014). Demystifying visitor harassment? *Annals of Tourism Research*. 48, 266-269
21. ^Rigg, J., Sydnor, S. & **Nicely, A.** (2014). Employee engagement in Jamaican hotels: Do demographic and organizational characteristics matter? *Journal of Human Resources in Hospitality and Tourism*. 13(1), 1-16
22. Day, J., ^Karani, A., Adler, H. & **Nicely, A.** (2013). Corporate Social Responsibility (CSR) and college recruiting in the hospitality industry. *Journal of Human Resources in Hospitality and Tourism*. 12(1), 71-90
23. ***Nicely, A.** & Palakurthi, R. (2012). Navigating through tourism options: An island perspective. *International Journal of Culture, Tourism and Hospitality Research*. 6(2), 133-144

24. Slevitch, L. & Nicely, A. (Fall 2012). A case of student-worker retention in on-campus hotels: An interpretative inquiry. *Journal of Travel and Tourism Research*. 12(2), 36-49
25. Nicely, A., Palakurthi, R. & Gooden, A.D. (2011). Behaviors linked to hotel managers' work-related learning levels. *International Journal of Contemporary Hospitality Management*. 23(6), 764-783
26. Wilson-Redden, C. & Nicely, A. (2005). The perception of students, faculty, and hotel managers on the relevance of the University of Technology, Jamaica's hotel management (undergraduate) degree program. *Journal of Arts, Science and Technology*. 2, 35-51.

Book Chapter, Technical Reports & Other Scholarly Articles

1. Nicely, A., & Ngo, F. (2021). Tourism harassment: Applying criminological theories to understand harassment by micro-traders. In *Tourism safety and security: Just after COVID-19*: Nova Science Publishers, Inc.
2. *Singh, S., Nicely, A., Cai, L., & Day, J. (2021). *Visitor (tourist) harassment research: Delphi panels*. Research Methods. Visitor Harassment Research Unit, Purdue University. West Lafayette, Indiana.
3. *Nicely, A., & Morrison, K. G. (2019). Economic impact of visitor (trader) harassment on tourist destinations and what tourism leaders can do about it. In D. Gursoy & R. Nunkoo (Eds.), *The Routledge handbook of tourism impacts: Theoretical and applied perspectives* (pp. 168). New York, NY: Routledge Taylor & Francis Group.
4. *Nicely, A., & Selvia, A. (2019). Socioeconomic predictors of visitor harassment: Why knowing vendor migration patterns is important. *Visitor Harassment Research Unit Yellow Paper Series*. School of Hospitality & Tourism Management. Purdue University. West Lafayette, Indiana.

Conferences

Proceedings & Presentations (International) – Refereed

1. *Nicely, A., Singh, S. & Zhu, D. (2020). Three noteworthy features of countries with significant trader harassment of visitors. *8th Biennial International Tourism Studies Association (ITSA) Conference*. Jakarta, Indonesia (Virtual)
2. *Nicely (2020). Visitors more likely to be afraid during trader harassment. *8th Biennial International Tourism Studies Association (ITSA) Conference*. Jakarta, Indonesia (Virtual)
3. *Nicely (2019). Domestic versus international visitors: Who would be less loyal after a trader harassment episode? *2019 International Society for Travel and Tourism Educators (ISTTE) Conference*. Vancouver, BC
4. *Nicely, A. (2019). Visitor harassment and visitors' loyalty intention toward Jamaica: Factors that might make this Caribbean island special. *2019 Asia-Pacific and Euro Council on Hotel, Restaurant and Institutional Education (APac-Euro CHRIE) Conference*. Hong Kong, China
5. *Nicely, A. & Silva, A. (2018). Can multinational agency data forecast trader harassment intensity? *Global Conference on Business, Hospitality and Tourism Research (GLOSEARCH 2018)*. Ho Chi Minh City, Vietnam.
6. *Nicely, A., Singh, S., Zhu, D. & Yoo, S. (2018). Visitor harassment solutions, implication for future research. *7th Biennial International Tourism Studies Association (ITSA) Conference*. Tshwane, South Africa.
7. *Nicely, A. (2018). Cultural disparity and visitor (trader) harassment interpretation. *7th Biennial International Tourism Studies Association (ITSA) Conference*. Tshwane, South Africa.
8. *Nicely, A. (2018). Beliefs micro-traders that harass tourists share. *8th Advances in Hospitality and Tourism Marketing and Management Conference*. Bangkok, Thailand.

9. ***Nicely, A.**, ^Morrison, K., ^Selvia, A. & ^Armadita, F. (2017). Achieving loyalty after intense visitor harassment. *Second Spring Symposium on Challenges in Sustainable Tourism Development*, Gran Canaria Island, Spain
10. ***Nicely, A.** & ^Armadita, F. (2016). When visitors sympathize with local vendors: Effects and lessons. *Consumer Behavior in Tourism Symposium 2016*. South Tyrol, Italy.
11. ^Ding, J., Miao, L., **Nicely, A.** & Xiao, Q. (2015). The event company-hotel relationship: An inter-organizational collaboration perspective. *Asia-Pacific CHRIE/APF Conference*, Auckland, New Zealand.
12. *^Mohd Ghazali, R., **Nicely, A.** & Gooden, A.D. (2014). Tackling visitor harassment: The effect of local music on craft traders' service-related emotions. *Asia-Pacific CHRIE Conference*, Selangor, Malaysia.
13. **Nicely, A.** (2013). Exploring a new way to organize work in hotels. *Advances in Hospitality and Tourism Marketing and Management Conference*, Taipei, Taiwan.
14. **Nicely, A.**, Sydnor, S. & Johnson, C. (2012). Cultural dichotomies and rural tourism development: The case of St. Thomas, Jamaica. *8th International Conference on Tourism*. Athens, Greece.
15. **Nicely, A.** & Njite, D. (2011). The effect of location on hotel managers' work-related learning: An island destination perspective. Paper submitted to the *Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference*. Istanbul, Turkey.
16. **Nicely, A.** & Palakurthi, R. (2009). Developing a strong rural tourism product: The case of St. Thomas, Jamaica. *Council for Australian University Tourism & Hospitality Education (CAUTHE) Conference*. Fremantle, Western Australia.

Proceedings & Presentations (Domestic) – Refereed

1. ***Nicely, A.** (2017). Types of trader harassment behaviors: A typology. *International Society of Travel & Tourism Educators (ISTTE) Conference*. Charleston, South Carolina, U.S.A.
2. Wray, M, LaLopa, M. & **Nicely, A.** (2017). The effect of cooperative learning training on Chinese students' performing a formal table setting for American Service. *West Federation CHRIE Conference*, San Diego, California, U.S.A.
3. ^Zhou, Y., **Nicely, A.** & Miao, L. (2013). The influence of hotel manager asymmetric behaviors toward customers versus employees over front desk employee emotion. *Graduate Education and Graduate Student Conference in Hospitality and Tourism*. Washington, U.S.A.
4. Gordon, S., Adler, H., & **Nicely, A.** (2013). A day in the life of a select-service general manager. *Graduate Education and Graduate Student Conference in Hospitality and Tourism*. Washington, U.S.A.
5. Rigg, J., Adler H. & **Nicely, A.** (2011). Perceptions of employee engagement in Jamaican hotels: An employee-manager comparison. *Krannert Executive Conference for Human Resources Professionals*, West Lafayette, Indiana, U.S.A
6. **Nicely, A.** & Qu, H. (2006). Designing a master's program in hospitality management: Preparing leaders for the 21st century & beyond. *The 24th Oklahoma State Annual Research Symposium*. Stillwater, Oklahoma., U.S.A. [**Best Research Presentation (Social Science) Award**]

Poster Presentation (International) – Refereed

1. *^Singh, S. & **Nicely, A.** (2019). Visitors' beliefs about trader harassment as moderator to the effect of harassment intensity on their loyalty intentions. *2019 International Society for Travel and Tourism Educators (ISTTE) Conference*. Vancouver, Canada [**Best Poster Award**]

Poster Presentations (Domestic) - Refereed

1. *[^]Douglas, S., Larson, E., Douglas, A., and **Nicely, A.** (2022). The perceived intercultural communication barriers experienced by visitors at craft markets in major Caribbean destinations. *2022 Council on Hotel, Restaurant and Institutional Education - Southeast, Central & South American (CHRIE- SECSA) Conference (Virtual)*.
2. ***Nicely, A.**, [^]Singh, S., & Zhu, D. (2019). Mapping visitor (trader) harassment around the world. *2019 Central Council on Hotel, Restaurant and Institutional Education (CHRIE) Conference*. Indianapolis, U.S.A
3. ***Nicely, A.** & [^]Singh, S. (2019) Trader harassment intensity, visitor beliefs and loyalty intentions: Evidence from India. *2019 Central Council on Hotel, Restaurant and Institutional Education (CHRIE) Conference*. Indianapolis, U.S.A [**Best Poster Award**]
4. *[^]Armadita, F. & **Nicely, A.** (2015). Harassment on visitors' behavioral intentions and the role their cultural background play. *2015 Annual International Council on Hotel, Restaurant, and Institutional Education (ICHRIE) Conference*, Florida, U.S.A.
5. *[^]Zhang, Y. & **Nicely, A.** (2014). Understanding shoppers' emotion response to independent craft sellers' trading behaviors under different music conditions. *Graduate Education and Graduate Student Conference in Hospitality and Tourism*. Texas, U.S.A.
6. **Nicely, A.** & Njite, D. (2012). Organizational size and learning: Unique insights for hotel managers, Hawaii *International Conference on Business*. Hawaii, U.S.A.
7. Gardner, M. & **Nicely, A.** (2008). Jamaican ethnic restaurants in America: A historical perspective. *Southwest Texas Popular Culture Association (PCA)/ American Culture Association (ACA) Conference*. New Mexico, U.S.A.

Proceedings & Presentations (International) – Non-Refereed

1. **Nicely, A.** (2021). Understanding visitor harassment globally, while addressing the issue locally. *Excelsior Community College Virtual Research Day 2021*, Kingston, Jamaica

Proceedings & Presentations (Domestic) – Non-Refereed

1. [^]Andrews, J. & **Nicely, A.** (2020). Using technology to reduce undesired behaviors in hospitality and tourism business: Lessons from the world's COVID-19 response. *Purdue's School of Hospitality & Tourism Management Research Colloquium on Tourism, Health, and Quality of Life*, West Lafayette, Indiana U.S.A.
2. [^]Song, J., [^]Singh, S., Meng, M., [^]Zhu, D., & **Nicely, A.** (2020). Visitor harassment in China: An exploratory study. *Purdue's Undergraduate Research Conference*, West Lafayette, Indiana U.S.A.

Workshop Presentation (International)

1. Cai, L., [^]Davari, D., Gordon, S., **Nicely, A.** & Day, J. (2019). Developing hospitality principles for Human Sciences – A workshop by hospitality and tourism educators. *2019 International Society for Travel and Tourism Educators (ISTTE) Conference*. Vancouver, BC Canada

Poster Presentations (Domestic) – Non-Refereed

1. ***Nicely, A.**, [^]Zhou, X., Fan, A. and Meng, M. (2018). Visitor Harassment in China: The Case of Shanghai. *Purdue's Undergraduate Research Conference*, West Lafayette, Indiana, U.S.A. [**Best Poster Award - Third Place**]
2. ***Nicely, A.**, Tang, H, [^]Silva, A.; & [^]Armadita, F. (2016). Socioeconomic determinants of visitor harassment intensity. *College of Health and Human Sciences Fall Research Day 2016*, Purdue University, West Lafayette, IN, U.S.A.
3. [^]Jin, D & **Nicely, A.** (2016). The effect of consumer perceived fairness in service marketing. *College of Health and Human Sciences Fall Research Day 2016*, Purdue University, West Lafayette, IN, U.S.A.

TEACHING EXPERIENCE

Courses taught at *Purdue University*-

HTM 312 - Human Resources Management for the Service Industries

HTM 692 - Advanced Personnel Systems in Restaurants, Hotels, and Institutions

HTM 390 - Undergraduate Research in Hospitality & Tourism Management (Visitor Harassment)

HTM 590 - Problems in Hospitality & Tourism (Visitor Harassment)

HTM 602 - Research Methods

HTM 181 - Lodging Management

HTM 381 - Revenue Management in the Lodging Industry

HTM 499 - Feasibility Studies and Business Development in Hospitality and Tourism

INDUSTRY CERTIFICATION & EXPERIENCE

Certification

Certified Hotel Industry Analytics (CHIA)

Consulting

Quality Assurance Consultant, Kaieteure Foods, Kingston, Jamaica (September 2004 – August 2005)

Workshop Presenter, TEAM Jamaica Training Program for Tourism Workers, Tourism Product Development Company Kingston, Jamaica (June 16-27, 2003)

Customer Service Consultant, National Blood Transfusion Service, Kingston, Jamaica (October 2002)

Professional Housekeeping Consultant, Jamaica Householder Workers Association, Kingston, Jamaica (July 2002 – July 2003)

Professional Foodservice Consultant, Urban Development Corporation, Kingston, Jamaica (September 10, 2001 – November 1, 2001)

Leadership Development Consultant, Student Union Council, University of Technology, Jamaica, St. Andrew, Jamaica (October 2001)

Co-Chair of Panel Discussion, Health and Safety Education, Tourism Product Development Company, Kingston, Jamaica (November 24, 2000)

Workshop Presenter, the TEAM Jamaica Training Program for Tourism Workers, Tourism Product Development Company, Kingston, Jamaica (June 12-23, 2000)

Foodservice Business Consultant, Submerge Enterprises, St. Andrew, Jamaica (August – September 1999)

Work

Management Intern

Turnberry Isle Resort, Aventura, Florida, U.S.A. (January 1998 – August 1998)

Wyndham Bristol Hotel, Washington DC, U.S.A. (December 1992 – February 1993)

Wyndham Ambassador Beach, Nassau, Bahamas (December 1991 – February 1992)

Housekeeping Supervisor then Front Desk Supervisor, Wyndham Hotel, New Kingston, Jamaica (December 1988 – October 1990)

Manager, Peppers Restaurant, St. Andrew, Jamaica (August 1988 – December 1988)

Hospitality Education & Training

External Examiner (Hospitality)

Hospitality and Tourism Management Bachelor of Science Program, University of Technology, Jamaica
(September 2010 – August 2014)

National Council on Technical and Vocational Education & Training, St. Andrew, Jamaica (2000 - 2005, 2011)

Caribbean Council of Community Colleges Jamaica, Kingston, Jamaica (2002 – 2005)

Consultant (September 7, 2012), Lillian's (Training) Restaurant 2012-2015 Strategic Planning Exercise, University of Technology, Jamaica

Quality Assurance Specialist (September 2004 – May 2005 & Summer 2007), National Council on Technical and Vocational Education & Training, St. Andrew, Jamaica

Member (1999 – 2005), Assessment & Certification Committee, National Council for Technical and Vocational Education and Training, St. Andrew, Jamaica

ENGAGEMENT

Scientific Journals

Ad-Hoc Reviewer

Most reviews conducted were in human resource management, entrepreneurship and visitor harassment.

International Journal of Tourism Cities (2020)

The Consortium Journal of Hospitality & Tourism (2020, 2021, 2022)

Journal of Hospitality & Tourism Research (2014, 2016, 2017, 2021)

Tourism Culture & Communication

Journal of Teaching in Travel & Tourism (2020)

Current Issues in Tourism (2020)

International Journal of Hospitality & Tourism Administration (2019)

Tourist Studies (2019)

International Journal of Tourism Research (2018-2019)

International Journal of Culture, Tourism & Hospitality Research (2017-2019)

Tourism Management (2010- 2011, 2018-2020)

Journal of Hospitality & Tourism Research (2014, 2016-2017, 2022)

Journal of Quality Assurance in Hospitality and Tourism (2014- 2015, 2017-2021)

Community Development: Journal of the Community Development Society

International Journal of Contemporary Hospitality Management (2012, 2014, 2015, 2017, 2019, 2020, 2022)

International Journal of Hospitality Management

Research in Business and Management Journal

International Food Journal

World Applied Sciences Journal

Board Member

Journal of Hospitality & Tourism Research (2021-2023)

The Consortium Journal of Hospitality & Tourism (20-- - 2021)

Academic Conferences

Ad-Hoc Reviewer –Academic Conferences (International & Regional)

Haaga-Helia Business Innovation Conference (2020)

International Society of Travel & Tourism Educators (ISTTE) Conference (2019-2020)

International Council on Hotel, Restaurant, & Institutional Education (ICHRIE) Central Region Conference (2019)

International Council on Hotel, Restaurant, & Institutional Education (ICHRIE) NENA Region Conference (2016)

International Council on Hotel, Restaurant, & Institutional Education (ICHRIE) Western Region Conference (2016)

Asia Pacific Tourism Association (APTA) International Conference (2015-2022)

International Council on Hotel, Restaurant, & Institutional Education Conference (ICHRIE) Hospitality Graduate Conference (2012-2015)

Council for Australian University Tourism & Hospitality Education (CAUTHE) Conference (2009)

Member – Academic Conference Committees (International & Regional)

Scientific Committee, 2022 International Tourism Studies Association Conference (ISTA), Gran Canaria, The Canary Islands

Best Paper Award Committee (Chair), 2020 International Society of Travel & Tourism Educators (ISTTE) Conference, Virtual

Conference Research Paper and Workshop Committee, 2020 International Society of Travel & Tourism Educators (ISTTE) Conference, Virtual

Scientific Committee, 2018 International Tourism Studies Association Conference (ISTA) (Tourism Policy, Planning & Governance Stream), South Africa

Session Moderator – Academic Conferences (International)

2019 Asia-Pacific and Euro Council on Hotel, Restaurant & Institutional Education (APac-Euro CHRIE) Conference, Hong Kong - China

2018 Advances in Hospitality and Tourism Marketing and Management (AHTMM) Conference, Thailand

2018 Global Conference on Business, Hospitality and Tourism Research (GLOSEARCH), Vietnam

Book Chapter

Chapter reviewer for the book *The Dynamics of Caribbean Tourism: Opportunities, Challenges and a Re-Imagined Future*

Professional Associations

Regional Vice-President for the Caribbean, International Tourism Studies Association (ISTA) January 2019 - January 2023)

- Founding Chair, Caribbean Tourism Researchers Network, an initiative of ITSA

Board Member-at-Large (September 2019 – June 2020), International Society of Travel & Tourism Educators (ISTTE)

Secretary, Indiana Chapter of International Council on Hotel, Restaurant & Institutional Education (I-CHRIE) (2011 – 2012)

Member (2015 - Present), American Hotel & Lodging Association (AHLA)

Member, International Council on Hotel, Restaurant & Institutional Education (I-CHRIE) (2011-2016)

Member Society for Organizational Learning (SOL)

Public Service

External Reviewer (October 2020), Department of Hospitality and Tourism Management, University of North Texas, TX, U.S.A

Organizer (August 2011 – May 2012), Font Hill Primary School US\$10,000 Library/Media Room Renovation Project, St. Thomas, Jamaica

University Service – Campus Level

Member (March 2018 – August 2018). Search Committee for Director of Hospitality Services, Purdue Memorial Union, Purdue University, IN, U.S.A.

Founder & Co-Convener (May 2017 – Present). Purdue’s Scholars Network, Purdue University, IN, U.S.A

Faculty Mentor (September 2013 – May 2016). Horizons Student Support Services, Office of the Dean of Students, Purdue University, IN, U.S.A.

Member (March 2013 - present), Fulbright Advisory Board, Purdue University, IN, U.S.A

Reviewer (March 2013) Sigma Xi Poster Competition, Purdue University, IN, U.S.A.

Reviewer (2012), Undergraduate Honors Project “Effective Strategies for Social Capital Development for Early Career Development of Women in Hospitality and Tourism”, Purdue University, IN, U.S.A.

Reviewer (2012), David Knox Fellowship, Purdue University, U.S.A.

Full Member (2007 – 2008), Institutional Review Board (IRB), Oklahoma State University, OK, U.S.A.

Student Alternate Member (2006 – 2007), Institutional Review Board (IRB), Oklahoma State University, OK., U.S.A.

Founding Member (2001- 2005), Mentoring Committee, University of Technology, Kingston, Jamaica

University Service – College Level

Member, Search Committee for Associate Dean for Research, College of Health & Human Sciences, Purdue University (2019)

School Representative, College of Health and Human Sciences’ Faculty Affairs Committee, Purdue University (2016 – present)

- Member of the Task Force for the Review of Associate Deans and Unit Heads in the College (2021)
- Member of the Agenda Committee for the Bi-Annual Faculty Meeting for the College (2016-2021)

Member, Human Environmental Sciences Search and Screening Committee for Dean of the College, Oklahoma State University (2006 – 2007)

Treasurer, Graduate Students in Human Environmental Sciences Association, Oklahoma State University, (2006 – 2007)

Member, Faculty of Business & Management Board, University of Technology Jamaica (2000 – 2005)

University Service – School Level

Lead Organizer, 2021 Hotel Leadership Seminar, School of Hospitality & Tourism Management, Purdue University

Member (2021 – present), Planning Committee, Hospitality Summit, School of Hospitality & Tourism Management, Purdue University

Member (2021-present), Search Committee, Head, School of Hospitality & Tourism Management, Purdue University

Chair (2021 – present), Search Committee, Tenure-Track Faculty Position in Strategic Management & Business Development, School of Hospitality & Tourism Management, Purdue University

Ad-Hoc Member (October 2020 – present), Diversity & Inclusion Committee, School of Hospitality & Tourism Management, Purdue University

Co-Chair (November 2020 – present), Search Committee, Tenure-Track Faculty Position in Selling & Sales Management, School of Hospitality & Tourism Management, Purdue University

School-Level Reviewer, Purdue Research Foundation Grant (2020)

Chair (August 2019 – May 2020), Search Committee, Tenure-Track Faculty Position in Hospitality & Tourism Management (Meetings & Events), School of Hospitality & Tourism Management, Purdue University

Founder & Lead Researcher (August 2017 - present), Visitor Harassment Research Unit, School of Hospitality & Tourism Management, Purdue University

Chair (August 2018 – present), Global Work Experience Program, School of Hospitality & Tourism Management, Purdue University

Reviewer, Cohen Award

Faculty Advisor, American Hotel & Lodging Association, Purdue Student Chapter, School of Hospitality & Tourism Management, Purdue University (2013 – present)

Member, Lodging Center, School of Hospitality & Tourism Management, Purdue University (2010 – Present)

Member, Tourism Center, School of Hospitality & Tourism Management, Purdue University (2010 – present)

Member, Undergraduate Curriculum Committee, School of Hospitality & Tourism Management,, Purdue University (2010 – present)

Member, Scholarship Committee, School of Hospitality & Tourism Management, Purdue University (2010 – Present)

Member, Accreditation Committee, School of Hospitality & Tourism Management, University of Technology Jamaica (2002 – 2004)

Research in the News

Singh, S., and Nicely, A. (Spring, 2020). Singh, Nicely receive Best Poster Award at CHRIE Conference. *Boilerplate*

The Daily Herald (2020, January 4). Group wants to find solutions for visitor harassment globally. *The Daily Herald St. Maarten*

Paul, J. (2018, April 30). Five ways to avoid pushy salespeople during your next vacation. *Purdue News*

Office of the Executive Vice-President for Research and Partnerships (2017). Harassment in paradise. *Executive Vice President for Research and Partnership Annual Report 2016-2017, Purdue University*

Paul, J. (2017, January 30) Purdue professors share tips for national Plan for Vacation Day. *Purdue News*

Poyser, A. (2015, August 19). Rethink visitor harassment strategy, says expert. *Jamaica Gleaner*

Poyser, A. (2015, August 19). Tourism potential of St. Thomas being ignored. *Jamaica Gleaner*

Newspaper Articles

1. Nicely, A. (2020, January 1). Group tackles visitor harassment. *St. Lucia News Online*.
2. Nicely, A. (2010, June 9). Move to strengthen St. Thomas' tourism product. *The Daily Gleaner: Hospitality Jamaica*
3. Nicely, A. (2010, January 6). How to give visitors a taste of Jamaica. *The Daily Gleaner: Hospitality Jamaica*
4. Nicely, A. (2009, April 1). Is a hospitality management degree necessary for industry? *The Daily Gleaner: Hospitality Jamaica*

5. Nicely, A. (2008, December 24). Overhauling the industry’s human capital from both angles. *The Daily Gleaner: Hospitality Jamaica*
6. Nicely, A. (2008, October 1). Tourism, a strategy for poverty alleviation? Not in Jamaica. *The Daily Gleaner: Hospitality Jamaica*
7. Nicely, A. (2008, April 23). Small hotels must be rated. *The Daily Gleaner: Hospitality Jamaica*
8. Nicely, A. (2008, March 19). The principle of “show and sell”. *The Daily Gleaner: Hospitality Jamaica*
9. Nicely, A. (2007, November 28). ”It should begin to smell a lot like Christmas”. *The Daily Gleaner: Hospitality Jamaica*
10. Nicely, A. (2007, October 31). Harbour View Round-A-Bout: Enhancing the culinary landscape of the east. *The Daily Gleaner: Hospitality Jamaica*
11. Nicely, A. (2007, August 29). From the poor man’s table to haute status: The true story about bully beef and Jamaica. *The Daily Gleaner: Hospitality Jamaica*
12. Nicely, A. (2007, June 13). Saying “no” to customers, good for business? *The Daily Gleaner: Hospitality Jamaica*
13. Nicely, A. (2007, May 16). Gold teeth snappers at Hellshire. *The Daily Gleaner: Hospitality Jamaica*
14. Nicely, A. (2007, May 2). More money, more work. *The Daily Gleaner: Hospitality Jamaica*
15. Nicely, A. (2007, April 18). Outwitting overeaters. *The Daily Gleaner: Hospitality Jamaica*
16. Nicely, A. (2007, April 5). The national gastronomic identity (Part 3): The organization of the local restaurant industry. *The Daily Gleaner: Hospitality Jamaica*
17. Nicely, A. (2007, March 21). A national gastronomic identity (Part 2): Establishing own foodservice style. *The Daily Gleaner: Hospitality Jamaica*
18. Nicely, A. (2007, February 7). A national gastronomic identity: Refining Jamaica’s gourmet cuisine. *The Daily Gleaner: Hospitality Jamaica*
19. Nicely, A. (2006, November 17). Waiters, manage your careers. *The Daily Gleaner: Hospitality Jamaica*
20. Nicely, A. (2006, September 20) Inadequacy of foreign language training in hospitality programmes. *The Daily Gleaner: Hospitality Jamaica*.
21. Nicely, A. (2006, October 4). Music, food great combination. *The Daily Gleaner: Hospitality Jamaica*

Newsletter Articles

1. **Nicely, A.** (2020, Spring). Optimizing experiential learning opportunities abroad. *The Boilerplate*.
2. **Nicely, A.** (2015, Spring) Visitor harassment research report card. *The Boilerplate*.
3. **Nicely, A.** (2011, Spring) Organizational charts and hotels: Learning research to address an age-old problem. *The Boilerplate*.

Invited Speeches

Guest Speaker: *Visitor Harassment Research – A Sociological Perspective*. Sociology of Leisure Undergraduate Course, University of Las Vegas, USA and Sociology of Tourism Master’s Course, University of Bergamo, Italy. (Pre-Recorded) March 9, 2022.

Keynote Speaker: *Importance of Research - Issues Surrounding Tourism Research....Enhancing Its Value Together*. Graduate Research Colloquium 2022, School of Tourism Studies. Mahatma Ghandi University, Kerala, India (Virtual) February 24, 2022.

Invited Panelist: *Impact Corona focus on tourism*. ABS television/Radio. April 21, 2020

Invited Speaker: *How to Avoid Pushy Salespeople on Your Next Vacation*. College of Health & Human Sciences Learn & Lunch Series. March 8, 2019

Invited Speaker: “*Understanding Visitor (Trader) Harassment: Thoughts When Travelling to India*”, Speech, Language and Hearing Sciences Department, Purdue University, Indiana, June 17, 2019.

Invited Speaker: “*Study Abroad: Dealing with Visitor (Trader) Harassment*”, Speech, Language and Hearing Sciences Department, Purdue University, Indiana, June 18, 2018.

Invited Speaker: “*The Importance of Cultural and Gender Diversity to a High Learning Environment Like Purdue*”, A Cultural Connect Promoting Leadership Opportunities and Success for International and Minority Students (ACCLAIM) Association, Purdue University, Indiana, October 9, 2014

Invited Lecture: “*The Jamaican Hotel Industry: A National Perspective of Hotel Business, Feasibility Study and Business Development Group*, School of Hospitality & Tourism Management, Purdue University, Indiana, October 25, 2012.

Keynote Address: “*Font Hill Primary.....Forward Bound*”, Font Hill Primary School’s 2012 Graduation Exercise, St. Thomas, Jamaica, July 3, 2012.

Keynote Address: “*My Time, My Moment, I Will Cease It*”, Eastern College of Hospitality Management’s 2008 Graduation Exercise, St. Thomas, Jamaica, July 17, 2008.

Videos

Nicely, A. (2019). What is visitor harassment? *Things you should know about visitor harassment when travelling abroad*. West Lafayette, Indiana: Visitor Harassment Research Unit @ Purdue.

Nicely, A. (2019). Behaviors to watch for. *Things you should know about visitor harassment when travelling abroad*. West Lafayette, Indiana: Visitor Harassment Research Unit at Purdue.

Nicely, A. (2019). Four advice on dealing with trader harassment. *Things you know about visitor harassment when travelling abroad*. West Lafayette, Indiana: Visitor Harassment Research Unit at Purdue.

Awards & Honors

Best Poster Award, 2019 International Society for Travel and Tourism Educators (ISTTE) Conference. Vancouver, Canada

Best Poster Award, 2019 Central Council on Hotel, Restaurant and Institutional Education (CHRIE) Conference, Indiana, U.S.A

Award for Outstanding Academic Achievement, St. Thomas Credit Union, St. Thomas, Jamaica (2011)

Fulbright/LASPAU Scholar, Florida International University, Florida, U.S.A.

(1996 -1998)

Member, Phi Beta Delta Honor Society for International Scholars, Oklahoma State University, Oklahoma, U.S.A. (2009 – 2010)

Most Outstanding Graduate Teaching Assistant (3rd Place), Oklahoma State University, Oklahoma, U.S.A. (2009)

Most Outstanding Graduate Student, School of Hotel and Restaurant Administration, Oklahoma State University (OSU), Oklahoma, U.S.A. (2009)

Phi Beta Delta Honor Society International Scholarship Recipient, Oklahoma State University, Oklahoma, U.S.A. (2009)

Regina Henry International Student Scholarship Recipient, Oklahoma State University, Oklahoma, U.S.A. (2008)

School of Hotel & Restaurant Administration Nominee, Most Outstanding College of Human Environmental Sciences Doctoral Student, Oklahoma State University, Oklahoma, U.S.A. (2007/2008)

Karl and Louise Wolf Fellowship Recipient for Outstanding Achievement, Oklahoma State University, Oklahoma, U.S.A. (2007)

Best Research Presentation (Social Science) Award, 24th Oklahoma State Annual Research Symposium. Stillwater, Oklahoma, U.S.A (2006)